

ACCOMMODATION RULES - HOSTEL SEVEN

according to the provisions of § 754 et seq. Civil Code

1. Every resident is obliged to become familiar with these rules and abide by them. In the case of a gross or repeated violation, the operator or authorized person has the right to cancel an accommodation.
2. Upon arrival at the hostel, the guest must present a valid identity document and pay for the accommodation. Prices for accommodation are negotiable and standard prices are listed at the reception (the price does not include insurance of the guest's property). Rooms are ready for guests from 15:00 to 21:00. On the day of departure from the hostel, the guest is obliged to **leave the room by 12:00** and drop the room key into the box. Valuables can be stored at the reception for free. Guests are advised in their own interest to insure their property.
3. Hostel reserves the right to refuse guests younger than six years old due to operational reasons.
4. Hostel reserves the right to require a deposit from guest in the amount of 1000 CZK in cash, or authorizing the same amount on the credit card. The amount is returned after the check-out.
5. Payment for accommodation is made in full in advance. Long-term accommodation and prolonging it is agreed upon individually with the operator. If payment is not made on time, accommodation will be deemed as completed. **The amount paid for accommodation is not refundable.** In the event that the room is vacated unannounced and the proper rent is not paid, all things will be moved to the storage room of the landlord and stored for 48 hours. After this period, all things shall be forfeited in favour of the landlord and will be liquidated.
6. The resident is obliged to behave calmly and in an orderly manner on the hostel premises and not violate the rights of other guests of the hostel. The landlord reserves the right to refuse to accommodate a guest for operational reasons or in the case of full capacity.
7. The accommodation contract, invoice or voucher do not constitute a legal claim to the provision of permanent or temporary residence or an entitlement to alternative accommodation in the event that the accommodation is cancelled by the landlord for serious reasons.
8. The hostel reception is open from 17:00 to 21:00. The check-in is possible from 15:00 to 23:00, unless otherwise agreed in advance. Outside of the reception opening hours you must call **777 222 333**.
9. Hostel spaces are **monitored by CCTV cameras** which record in accordance with the law on personal data protection.
10. Guests are obliged to keep the night-time peace from 22:00 to 7:00. Strangers sleeping over in the rooms and on the hostel premises is forbidden. Giving the entry code for the main entrance to strangers is forbidden as well as **opening the main entrance** for non-accommodated guests. **Violation of this prohibition will be punished with a financial penalty of € 200 for each case.** Repeated violations may result in immediate cancellation of reservations without entitlement to a refund.
11. For safety reasons, in the room the guest may only use electrical appliances used for his personal hygiene and common appliances such as a computer, TV, radio, etc. Appliances such as heaters, kettles, stoves, etc. are prohibited in the rooms, and in the event that these appliances are used, the accommodation rules will be violated and the electrical power will be turned off. **Violation of this prohibition will be punished with a financial penalty of € 200 for each case.** Repeated violations may result in immediate cancellation of reservations without entitlement to a refund.
12. Television receivers are available to guests in all areas. Tampering with the television receiver and changing the settings is forbidden.
13. Without the consent of the landlord, furniture or equipment may not be moved in rooms and common areas. It is not permitted to make any changes to the electrical network and other installations, to stick anything on the walls and doors, to hammer nails, etc. under a **penalty of € 200**.
14. It is not permitted to keep animals in the rooms. **Violation of this prohibition will be punished with a financial penalty of € 200 for each case.** Repeated violations may result in immediate cancellation of reservations without entitlement to a refund.
15. In all areas of the hostel, **SMOKING IS STRICTLY PROHIBITED under a penalty of € 200**.
16. Only equipped kitchenette can be used for food preparation. In a shared kitchenette after preparing food, you must immediately wash the dishes, clean up and allow other guests to use it.
17. The bedding is changed before every arrival of new guests. Those who are accommodated for the long-term are entitled to wash the bedding every seven days after a prior agreement. The possibility of washing and drying other laundry for a fee of 100 CZK.
18. In case of illness or injury, guests are required to announce this at the reception.
19. The guest is responsible for damage caused to the hostel facilities by failure to comply with all the guidelines and his/her own negligence or intent, in accordance with generally binding legal regulations. The guest is obliged to immediately notify the reception about a detected defect.
20. The resident is obliged to follow fire-fighting safety regulations in accordance with the fire rules, which are an integral part of the Accommodation Rules.
21. **These accommodation rules and its annexes are an integral part of the accommodation contract, resp. they are obligatorily by payment of the stay. The rules with annexes are placed in common areas and at the reception. The resident is obliged to get thoroughly acquainted with them, his unfamiliarity with them will not be accepted. In case of uncertainties, the resident has the right to an explanation of terms.**